

Aftersales Comment Poster

Preston Garages (Chelmsford)
8/4/19 - 8/17/19

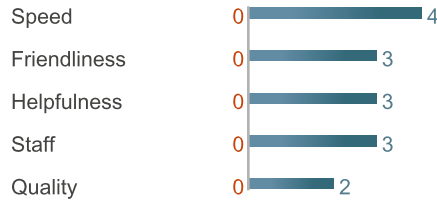
Total Comments

11

11 Outstanding

0 Opportunities

Top Tags



Staff Mentions



No staff mentions this period.

Outstanding Comments

1.

Aug 9, 2019



"The work was completed **effectively** and **efficiently** and **within the time** stated. The **staff** were **friendly** and **helpful**. Obviously Prestons have a good ethos of **customer care**. I will definitely be using them again when my Skoda needs **work done** on it."

2.

Aug 5, 2019



"The **staff** are very **professional** and **efficient** when they **deal** with us. We are **treated** as if we mattered to them rather than just another number like we are at other **brand** dealers. Nothing seems to much trouble."

5.

Aug 9, 2019



"**Helpful**, **explained the work done** and whst **issues** they found. Also advice on things I would have to look at again within the next year."

3.

Aug 10, 2019



"**appointment** available at convenient day/time. **Staff friendly** and **helpful**"

6.

Aug 8, 2019



"The **MOT** was undertaken and completed whilst I **waited** in their **reception**."

4.

Aug 7, 2019



"As usual it was **easy** to make an **appointment** and when I arrived the paperwork was done and the car was taken to the **workshop**. I **waited** for the car to be completed and left."

7.

Aug 9, 2019



"It is fine. I just wish it had headlamps I could change for driving in Europe with out having to stick on beam deflectors. I am being picky I know, the car has served me well."

Outstanding Comments



Aug 6, 2019



"Always excellent service at Preston's!"



Aug 8, 2019



"Person Choice."



Aug 9, 2019



"More parking."



Aug 8, 2019



"None."

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Opportunity Comments



No outstanding comments this period.